

STARLAB Shape-up Program

Dome Repairs

The diagram of the dome (on the last page of this form) shows all of the seams in STARLAB. Please use it to specify any particular tears or holes that you are aware of on your dome. Any specific repair requests should be noted.

There are four levels of repairs to domes that we are providing at standard costs. If you have specific needs not included in these levels, please call for a quote.

Add \$65 for shipping charges for each dome in the continental United States.

SLR-01 Level 1 Dome Service \$700.00

Inspection of the dome, minor patching to cuts and tears, repair of snaps on the inflation tube, and patching of larger holes above the horizon.

- *Recommended for domes that are 3 to 5 years old or experience relatively light use (total of 5,000 visits per year).*

SLR-02 Level 2 Dome Service \$900.00

Re-gluing and patching of the seams in the entry tube of the dome, and includes all Level 1 Services as listed above.

- *Recommended for domes that are 5 to 8 years old or experience moderate use (total of 10,000 visits per year).*

SLR-03 Level 3 Dome Service \$1,450.00

Full repair or replacement of the doorway section of the dome, and includes all Level 1 through 2 Services as listed above.

- *Recommended for domes that are over 8 years old or experience moderate to heavy use (total of 20,000 visits per year).*

SLR-04 Level 4 Dome Service \$2,250.00

Repair and replacement to the edge of the dome floor by the addition of a new reinforcement strip, and includes all of Level 1 through 3 Services as listed above.

- *Recommended for domes that are over 10 years old or experience heavy use (total of 40,000 visits per year).*

Contact:

*Learning Technologies, Inc.
40 Cameron Avenue
Somerville, MA 02144
Phone: 800-537-8703 (US only) or 617-628-1459
Fax: 617-628-8606 • E-mail: starlab@starlab.com*

Ship equipment to:

*Learning Technologies, Inc.
43 Elmwood Street
Somerville, MA 02144*

Projector Repairs

Add \$65 for shipping charges for each projector (in projector case) or \$40 (in a cardboard box) in the continental US.

- *Projector Maintenance is recommended every 3 to 5 years*

SLR-21 Standard Projector (SL-131) Inspection & Cleaning \$250.00

Inspection of the projector, cleaning, lubrication, adjustment to the set screws, and check of electrical connections.

SLR-22 Standard Projector (SL-131) Maintenance & Tune-up \$550.00

Replace the projector drive motor, lamp housing, and drive belt, as well as inspection, cleaning, lubrication and electrical check.

SLR-23 FiberArc Projector (SL-135) Inspection, Cleaning and/or Maintenance \$550.00

Inspection of the projector, cleaning, lubrication, adjustment to the set screws, and check of electrical connections. Replacement and repair of parts as necessary.

Cylinder Repairs

Note that cylinders that have been crushed or are damaged on the sides cannot be cost-effectively repaired.

Add \$20 for shipping charges for each cylinder in the continental United States.

SLR-31 Cylinder Service \$130.00

Replacement and/or re-gluing of the bottom or top film section of the cylinder.

Additional Notes

- Your dome should be rolled up into your dome bag and boxed for shipment. Do not ship in just the dome bag or it will be damaged.
- If you ship your projector in a cardboard box, it should be well padded with bubble pack and boxed for shipment. Do not use peanuts because they shift too much in handling.
- The *STARLAB Shape-up Program Order Form* should be completed and faxed to 617-628-8606 in advance of shipment. Please also include a copy with your equipment.
- Please contact Jim Roderick, Production Manager, with any additional questions (800-537-8703 or 617-628-1459), e-mail: jroderick@starlab.com.

STARLAB Shape-up Program Order Form

**Please fax this form to 617-628-8606 before shipping equipment
and include a copy with your equipment.**

Ship Equipment To:

Learning Technologies, Inc. • 43 Elmwood Street • Somerville, MA 02144

Please make sure to include your contact information and return address when you ship your equipment.

Date: _____

Purchase Order #: _____

Requested Return Date: _____

Bill To:

Contact: _____

Institution: _____

Address: _____

City: _____ St: _____ Zip: _____

Phone: _____

Fax: _____

E-mail: _____

Ship To (if different):

Contact: _____

Institution: _____

Address: _____

City: _____ St: _____ Zip: _____

Phone: _____

Fax: _____

E-mail: _____

Qty	Item #	Description	Price	Subtotal
_____	SLR-01	Level 1 Dome Service.....	\$700.00	_____
_____	SLR-02	Level 2 Dome Service.....	\$900.00	_____
_____	SLR-03	Level 3 Dome Service.....	\$1,450.00	_____
_____	SLR-04	Level 4 Dome Service.....	\$2,250.00	_____
_____	SLR-21	Standard Projector Inspection & Cleaning	\$250.00	_____
_____	SLR-22	Standard Projector Maintenance & Tune-up	\$550.00	_____
_____	SLR-23	FiberArc Projector Inspection, Cleaning, Maintenance.....	\$550.00	_____
_____	SLR-31	Cylinder Service	\$130.00	_____
		Charge per Dome for Return Shipping (Continental U.S.)	\$65.00	_____
		Charge per Projector (in Projector Case) for Return Shipping (Continental U.S.)	\$65.00	_____
		Charge per Projector (in cardboard box) for Return Shipping (Continental U.S.)	\$40.00	_____
		Charge per Cylinder for Return Shipping (Continental U.S.)	\$20.00	_____
		Foreign customers please contact LTI for return shipping quote.		
		Order Total		_____

Please refer to the STARLAB Shape-up Program sheet for service details.

Learning Technologies, Inc. • 40 Cameron Avenue • Somerville, MA 02144 (ship equipment to address above)

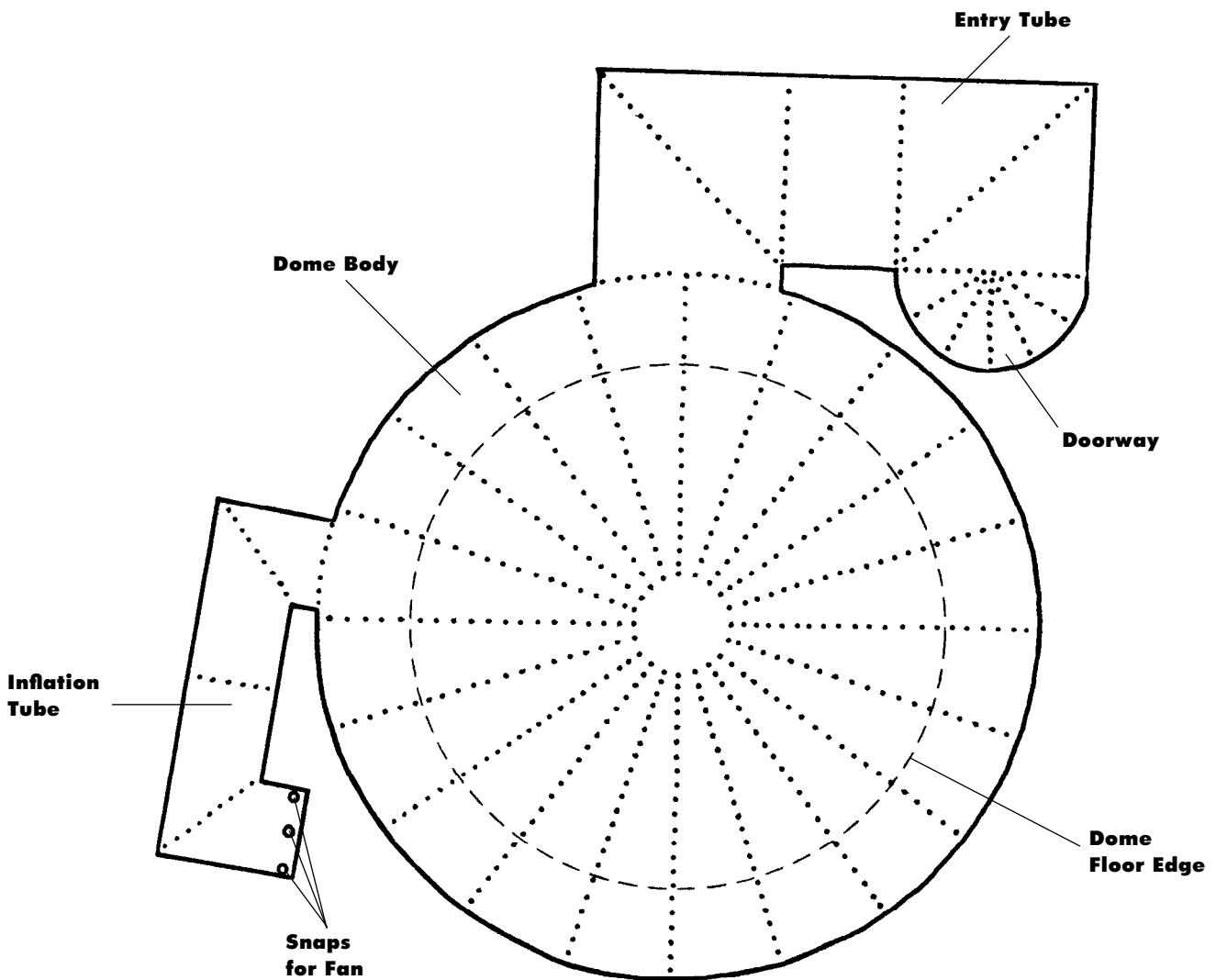
Phone: 800-537-8703 (US only) or 617-628-1459 • Fax: 617-628-8606 • E-mail: starlab@starlab.com

STARLAB Shape-up Program Dome Repair

Using the diagram below, please indicate what specific areas of your dome need attention. Please use a red pen and try to locate the area as closely as possible.

• • • • • Dotted lines indicate the seams on the dome.

— — — — — Dashed line marks the edge of the dome floor.



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